



Get Ready. Stay Ready.



Know what to do in case of an outage.

Weather disasters keep coming, with bigger storms that last longer. As Austin Energy prepares for future power outage emergencies, you can get ready, too.

Know what information you need and where to get it:

- How to report an outage
- How to sign-up for outage alerts and how to read the outage map
- How to get updates from Austin Energy and other City of Austin departments
- How to make an emergency plan specific to your needs
- How to stay safe during an outage

Make sure Austin Energy has your contact information:

- Update your **cell phone number** and **email address** at **COUtilities.com**.
- If you don't have online access, call **512-494-9400** to update your info.

Learn how Austin Energy handles power outages:

- How Austin Energy crews prepare and repair
- How Austin Energy communicates during an outage
- Why some outages take so long to repair
- Where to get info about tree trimming



Visit **austinenergy.com/outage** so you know what to do in case of an outage.

Visit **outagemap.austinenergy.com** to view outages in your area. Register for outage alerts: text **REG** to **287846**.